

Loading a Canvas App on to either an iOS or Android device

There are different Canvas Apps depending on whether you are a student or teacher.

Teachers should install both the Canvas Teacher and Canvas Student Apps, while students will only need to download the Canvas Student App.

Download the Apps to a mobile device using the appropriate [Apple App Store](#) or [Google Play Store](#).

Note: The characters entered into the search field for either store are not case sensitive.

iOS – Apple App Store

- Follow the steps to [download the Teacher app on an iOS device](#)
- Follow the steps to [download the Canvas Student app on an iOS device](#)

Android – Google Play Store

- Follow the steps to [download the Teacher app on an Android device](#)
- Follow the steps to [download the Canvas Student app on an Android device](#)

Accessing QLearn using the Canvas App on a device

To access QLearn using the Canvas App after you have installed it:

1. Select the correct App option (teacher = yellow, or student = red).
2. Select 'Find my school' then enter QLearn as the school name to search for. The entry is not case sensitive.
3. Select QLearn from the list. This re-directs you to the department sign-in page. Enter your network ID credentials to sign in.
4. Your QLearn dashboard will load in the app.
 - **Canvas Teacher app:** This dashboard shows the courses you are enrolled in as a teacher. If no courses are listed, check you are enrolled in one or more courses as a teacher. If after confirming you

have a valid teacher enrolment, but the course still does not appear, then follow the steps highlighted under Where can I get QLearn support? below.

You can access all courses including those you are enrolled in as a student by selecting the Edit Dashboard link. This will display all courses you are enrolled in highlighting whether you are enrolled as a teacher or student.

When you select a course where you are enrolled as a student, you will be assigned the permission of a student.

Note: Your access to courses as a student limits your Canvas permissions, limiting your ability to administer and maintain courses.

- **Canvas Student app:** This dashboard shows the courses you are enrolled in as a teacher and/or student.

Note: Your access to courses as a student limits your Canvas permissions, limiting your ability to administer and maintain courses.

If no courses are listed, ensure you are enrolled in one or more courses either as a teacher or student. If after confirming you have a valid teacher or student enrolment, but the course still does not appear, then follow the steps highlighted under Where can I get QLearn support? below.

Important: You will have to follow steps 1 to 4 if you logout of the Canvas App or reset the App cache.